USER AGREEMENT

Dreamport Management (DIFC) Ltd

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Introduction

a. This User Agreement ("**Agreement**") contains important information about your legal rights and obligations, and is a legally binding agreement between you ("**you**" or "**User**") and Dreamport Management (DIFC) Ltd ("**Dreamport**", "**Company**," "**we**", or "**us**"), governing your use of the website (https://www.dreamport.me/) ("**Site**") and Platform as defined in Section 1..

b. If you want to collaborate with us by registering an account, you must first read and agree to the Terms of Use. "**Terms of Use**" means every agreement linked herein and includes this Agreement and any other policies and/or procedures which might be adopted in the future regarding usage of the Platform and published on the Site. You should read all our terms carefully because you are bound by these terms once accepted and you are obliged not to break any agreements and/or policies in the Terms of Use.

c. If you don't want to conclude the Terms of Use or don't understand the Terms of Use or you don't agree to all of its terms and conditions, you may not use our Platform. If you do not understand or agree to the Terms of Use, do not click to accept the Terms of Use, "Sign Up", "Create My Account", or similar, and do not use our Platform otherwise. A few notes regarding interpretation of this Agreement:

The reference to the "**Section**" means a section of this Agreement.

The term "**including**" as used herein means including without limitation.

1. PLATFORM DESCRIPTION

We developed a new solution, the online Dreamport Platform ("**Platform**"), that we are going to further improve, extend and advance. The Platform shall offer a virtual environment and ecosystem of tools and processes to cater to providing efficient application, onboarding, training, examination, and, ultimately, operational performance of Independent Travel Managers **("ITM**"). Independent Travel Managers support travelers in planning their trips by providing exceptional service in: booking flights or accommodation, arranging cruises, renting cars, looking for resort stays, and managing events.

ITMs provide their services based on separate independent freelance service agreements and are engaged on a 'business-to-business' principle as independent contractors. Nothing under this Agreement creates an employment, agency, or joint venture relationship between Dreamport and any User or ITM. A user may be treated as an ITM only in the case of due execution of a Service Agreement (as this term defined under Section 8. (*Service Agreement*) below) as provided further.

User acknowledges and agrees that he or she, and not Dreamport, is solely responsible for (a) evaluating and determining the suitability of the ITM role and rendering freelance services; (b) assessing whether to enter into a Service Agreement; (c) deciding whether to enter into a Service Agreement as well as the contract terms, and (d) negotiating, agreeing to, and executing any terms or conditions of the contracts as ITMs and for performing and monitoring performance under them.

Nothing in this Agreement is intended to or does prohibit or discourage any User from engaging in any other business activities or providing any services through any other channels they choose. Users are free at all times to engage in such other business activities and services and are encouraged to do so.

2. WHEN JOINING THE PLATFORM IS A GOOD IDEA

2.1 Your PC meets the minimal technical requirements

In order to pass training as provided under the Section 6. (*Training*) and proceed further with execution of a Service Agreement and servicing travelers as ITM, your PC shall meet the following minimum requirements:

(a) Processor: CPU with benchmark score of 5000 or higher;

(b) RAM: 8 GB RAM;

(c) Headset: headset, preferably wired;

(d) OS: not less than Windows 7 / Ubuntu 16 / macOS 10.14;

(e) Browser: Chrome only, not less than 106 version;

(f) Network: not less than 25Mbps (connecting via Wi-Fi or mobile data is not recommended);

(g) Camera: web camera, preferably built-in.

2.2 You are ready to study and work hard

If you aim to be successful in the travel industry, intend to develop your career as an ITM, and are ready to work hard, joining the Platform is your route to success if you manage to use it correctly. Here, on the Platform, you will acquire all the knowledge and skills needed to start earning in the travel industry.

Upon successfully completing the training, you will not only be trained to be a successful travel manager, but you will also have the knowledge and skills required to drive your entire career and to support you in your daily life.

We are happy to invite you for your registration, first acquaintance and future cooperation.

2.3 You are ready to meet high performance standards

We should warn you that when and if you and we sign a Service Agreement and you become an ITM, you will be subject to the high-performance standards, qualification requirements and other terms that will be provided by us. Rendering ITM services that are non-compliant with such standards and terms will serve as ground for termination of a Service Agreement.

3. DREAMPORT ACCOUNT

Note: To get the access to the training program you must register on the Platform. The key steps for creating and operating your account on the Platform are briefly described on the Site here: https://www.dreamport.me/how-to-join. Please note, however, that reviewing the above Site section cannot release you from the necessity to read this Agreement carefully.

3.1 Application

3.1.1 *Registration*. You must register for an account with us ("**Account**") to access and use our Site and the Platform as described below.

3.1.2 *Third-Party Account Integration*. By registering for and using this Platform, as a first step you shall link your Account with your existing social media account, like Facebook or Google, ("**Third-Party Account**"). By using this feature, you acknowledge and agree that:

(a) You are responsible for maintaining the security and confidentiality of your Third-Party Account credentials.

(b) The Platform may access, use, and store certain information from your Third-Party Account, as outlined in this Agreement.

(c) The authentication process is subject to the terms and conditions, privacy policies, and any other agreements of the third-party authentication service provider (e.g., Facebook or Google).

You understand that the Platform may collect and use information from your Third-Party Account in accordance with this Agreement. This information may

include, but is not limited to, your name, email address, location of residence, cell phone number, profile picture, and other relevant details.

3.1.3 *User Obligations*.

(a) You agree to comply with the terms and conditions of the third-party authentication service provider, including but not limited to Facebook's Terms of Service (https://www.facebook.com/terms.php) or Google's Terms of Service (https://policies.google.com/terms).

(b) You are solely responsible for managing the permissions and privacy settings associated with your Third-Party Account.

3.1.4 *Disconnection of Third-Party Account.*

(a) You may disconnect your_Third-Party Account from the Platform at any time by means of termination of your Account according to the Section 15.1 (*Termination*).

(b) We reserve the right to terminate or suspend your access to the Platform in the event of any violation of this Agreement, including the misuse of Third-Party Account integration.

3.1.5 *No Endorsement.* The use of third-party authentication services does not imply any endorsement or affiliation with the third-party service providers. We disclaim any responsibility for the actions or policies of third-party authentication service providers. By accessing or using the Platform through your Third-Party Account, you expressly acknowledge and agree to the terms outlined in this Section 3.1 (*Application*).

3.1.6 *Contact Details for Assistance*. If you encounter issues related to Third-Party Account integration or Application process, please contact help@dreamport.me.

3.1.7 *Step 2 Registration.* As a next step, upon linking with your Third-Party Account you will be required to verify and/or provide information on your name, location of residence, cell phone number, email and other details as may be requested on the Site.

Please note that when creating your Account and when you further updating information as might be required on later stages you should complete all the requested information accurately. All future changes to your Account data will be subject to a separate request by you to us and will be approved only for a valid reason.

Your Account application is subject to approval by the Company. We reserve the right to decline your application and registration either to join the Platform or to add an Account of any type, for any lawful reason, including supply and demand, cost to maintain data, or other business and internal considerations.

3.2 Account Eligibility

The Company offers access to the Platform for your business purposes only and not for personal or consumer use.

By registering for an Account or by using the Platform, you represent, agree and confirm that: (a) you are an individual who reached the age of majority in your country, and that you can form legally binding contracts; (b) you will only have one Dreamport Account registered under your own name as a self-employed individual/sole proprietor and you will use the Platform for business purposes only; (c) will comply with any licensing, registration, or other requirements with respect to providing services to us; (d) you are not already restricted by Dreamport from using the Platform; (e) you have no criminal convictions in the past five years, and, to the best of your knowledge, you are not subject to any sanctions imposed by any countries, or international organizations.

Creating an account on behalf of others is a violation of these Terms of Use.

3.3 Location. Disclaimer

3.3.1 *Why do we need your location data?* We need this data to assign to the most fitting location in the future, so you as future ITMs have similar time zones, markets to serve, a common mentality with the travelers and other features which improve the ITM's performance.

3.3.2 *Disclaimer*. Although the Site is accessible worldwide, not all Platform features discussed, referenced, provided, or offered through or on the Site are available to all persons or in all geographic locations. We reserve the right to limit, in our sole discretion, the provision and quantity of any feature, or access to the Platform to any person or geographic area. Any offer for any feature made on the Site is void where prohibited. If you choose to access the Site, you do so on your own initiative and you are solely responsible for complying with applicable local laws.

3.4 Registration

If your Account application is successful, you will receive an email with further instructions to proceed with your Account registration ('*registration email*'). At this stage, we will ask you to provide the following information:

(a) years of your professional experience;

(b) your professional skills and competence;

(c) education;

(d) which languages you know;

(e) other information as may be requested on the Site registration page.

The above information shall be submitted by you on the Site within the time limit indicated in the registration email. If this time limit expires, you will have to apply for the Account registration again as described under Section 3.1 (*Application*).

3.5 Account Confidentiality

Your Account profile and data provided by you will not be disclosed to unauthorized persons (including other Users) and will stay confidential at all times, unless the respective disclosure is required for the purpose of legal proceedings, subpoena, civil investigative demand, or other similar process, or by any law, rule or regulation of any governmental agency or regulatory authority.

3.6 Number of Accounts

You agree not to register for or maintain more than one Account. Registration for or maintaining more than one Account is strictly prohibited. If we discover that this rule has been violated by you, we may cancel all your Accounts without any prior notice to you and terminate this Agreement with you.

3.7 Platform Login

If your Account registration is completed successfully, you will be allowed to complete the Assessment according to Section 5.1 (*Assessment*) below. On a later stage you will receive email with access credentials required to log into the Platform and further instructions on how to get access to your Personal Space.

3.8 Safety of your Account

You are responsible for safeguarding and maintaining the confidentiality of your access credentials (including passwords) and agree not to share your access credentials with anyone. You agree to notify us immediately if you suspect or become aware of any unauthorized use of your Account or any unauthorized access to your password. You further agree not to use the Account or log in with the username and password of another User. You are responsible for anything that happens through your Account unless you close it or report misuse.

You shall use only strong passwords containing as a minimum:

(a) 9 characters;

(b) One upper case;

(c) One lower case;

(d) One number;

(e) One special symbol (e.g. ! @ # $ &).

3.9 Activities on your Account

You may not provide other Users permissions to act on your Account and you agree not to request or allow another person to create an Account for you, your use, or your benefit. You are solely responsible and liable for your Account activity including with respect to entering into Service Agreements and the Terms of Use. If there are any violations of the Terms of Use detected under your Account, your Account may be closed by us without any prior notice to you.

3.10 Data Protection Principles

Each User and/or ITM is a separate business project. Dreamport treats each User and/or ITM as an independent contractor – legal persons. Data provided by Users and/or ITMs means "personal data which concerns legal persons" (B2B relationships) and is necessary to access the Platform. As a result, Dreamport uses best practices originated from provisions of data protection laws and guides, at the same time, Dreamport as a party in B2B relationships may derogate from those laws and guides.

3.11 Internal Communications

When you create your Dreamport Account, you agree that we may contact you via email, WhatsApp and other messengers, telephone calls and other means of communications ("**Communications**"). Our Communications will mainly relate to the Dreamport and the Platform. When contacting you, we assume that you are interested in collaboration with us and in receiving those Communications. However, if you are not interested in Dreamport anymore, you may opt out of the Platform and of receiving Communications by terminating your Account according to the Section 15.1 (*Termination*) below.

4. DATA ACCURACY

4.1 Accuracy of your data

When creating and operating your Account on the Platform, you must provide accurate and complete information on your profile and on all registration and other forms you access while using our Platform or provide to us and you agree to keep that information up to date. You agree not to provide any false or misleading information about your identity or location, your business, your skills, and you agree to amend and keep up to date any information that is or becomes false or misleading. We reserve the right to suspend or terminate the Account, or access to our Platform, to anyone who provides false, inaccurate, or incomplete information in creating or maintaining an Account.

4.2 Verification of your data

When you register for an Account on the Platform and periodically thereafter, your Account will be subject to verification, including but not limited to validation against third-party databases or the verification of one or more official government or legal documents that confirm your identity, your location, and other data provided by you. You authorize us, directly or through third parties, to make any inquiries necessary to validate your identity, your location, and other data provided by you, email address or financial accounts, subject to applicable law. When requested, you must provide us with complete information about yourself in a timely manner, which includes providing official government or legal documents, and cooperating with other reasonable requests we make to verify your identity. During verification, some Account features may be temporarily limited but will be restored if verification is successfully completed.

5. VERIFICATION OF YOUR EXPERIENCE

5.1 Assessment

Once your Account is registered and you accessed the Platform, we will ask you to complete an Assessment. You will be able to access the Assessment, follow the status and the feedback on your Assessment at your Personal Space.

The average testing time is around thirty (30) minutes (unless otherwise specified at your Personal Space), so, please schedule your time accordingly.

We expect that you will undertake the Assessment within a reasonable time after you complete your Account registration.

If your Account stays inactive for more than three (3) months, we may conclude that you are not interested in further collaboration with us and terminate your Account without any prior notice to you.

5.2 Feedback, completion of Assessment

Once an Assessment is completed our feedback will be available at your Personal Space. It will specify whether you passed the Assessment or not.

If the Assessment is passed successfully (our congratulations!) you will be invited to proceed with professional training courses as described under the Section 6. (*Training*) below.

Please note that we keep our right to terminate your Account without any prior notice to you if the results of your Assessment are unsatisfactory. In this case we may conclude that you don’t take the Assessment seriously and you are not interested in collaboration with us at all. ***So, please, take care to prepare for the Assessment and approach it seriously!***

6. TRAINING

6.1 Access to the Training

Upon successful completion of the Assessment, we will set up a training program for you in order to reach the maximum effect from our collaboration ("**Training**"). The Training includes various courses, trainings, sessions and tests. Please note that it may take some time to design such a program. Once ready, your Training will be accessible via a special button at your Personal Space.

The summary of the available courses and your progress together with prompts on the training completion will be available at your Training space.

6.2 Time is of the essence

We expect that you complete your Training within a reasonable period of time after you receive access to the Training. If it takes too long, we may conclude that you are not interested in further collaboration with us and terminate your Account without any prior notice to you.

6.3 Training Completion

Once your training program is completed you will be able to see your training results at your Training space. If you successfully complete the training program, you may be invited to proceed to the contracting stage (please refer to Section 8. (*Service Agreement*) below).

If you fail your training, we may conclude that you are not interested in collaboration with us at all and terminate your Account without any prior notice to you. So, please, pay attention to our training program and prepare for the tests carefully!

6.4 Third-Party Content

Throughout the Training, you will have the ability to access and/or use content provided by third-party providers, instructors, and/or other third parties and links to websites and services maintained by third parties ("**Content Providers**"). We cannot guarantee that such third-party content, on the Platform or elsewhere, will be free of material you may find objectionable or otherwise inappropriate or of malware or other contaminants that may harm your computer, mobile device, or any files therein. We disclaim any responsibility or liability related to your access or use of, or inability to access or use, such third-party content.

6.5 Changes to the Training Program

As already mentioned above, we provide you with training courses and content at the Training from the Content Providers. While we seek to provide high-class content that

shall strengthen your professional skills and maximize our collaboration, unexpected events do occur. We reserve the right to cancel, interrupt, reschedule, or modify any aspect of your training program, or change the point value or weight of any assignment, quiz, or other assessment, either solely, or in accordance with Content Provider instructions.

6.6 No Academic Credit

We do not grant academic credit for the completion of the training program. Test completion does not confer any academic credit. Even if any kind of certificates upon training completion are awarded to you at the Training, there is no presumption that any other institutions or employers will accept such certificates. You agree not to accept credit for completing the training course. We, instructors, and the associated Content Providers have no obligation to have the training program recognized by any educational institution or accreditation organization. The training program is prepared solely for the purposes of the success of our potential future collaboration.

6.7 Plagiarism

Plagiarism is the representation of another person’s language, thoughts, ideas, or expressions as one's own original work. It also includes the practice of engaging or allowing another person to modify or revise your work, and then submitting the work as your own. All your submissions and test results must be original works done independently by you. Plagiarism is unacceptable on the Platform, and is a serious violation of this Agreement. If some or all of your assignment/test results is/are identified as plagiarism, the following actions may be taken:

(a) You will be notified that your assignment/test results was/were found to be plagiarized, and a report of the plagiarism case will be considered by us.

(b) You will fail the plagiarized assignment/test. If your assignment/test previously received a passing score, the score will be reverted to zero %.

(c) If the failed assignment sufficiently reduces your training course score to a non-passing grade, the certificate will be withheld or revoked.

(d) Removal from the training program and/or from the Platform, termination of your Account without any prior notice to you.

You may not share your solutions to homework, quizzes, or tests with anyone else. This includes anything written by you, as well as any official solutions provided by the training course staff.

You may not engage in any other activities that will dishonestly improve your test results or dishonestly improve or damage the results of others.

Nothing in this Agreement shall restrict the applicability to you of any policies established by our content partners in connection with their content; such policies shall

supplement this Agreement and to the extent there is a conflict between such policies and this Agreement, as between you and our content partners, our content partner's policies shall govern.

6.8 Training on the Platform in the interest of competitors is prohibited

The key goal of providing the access to our training program is to promote our future cooperation. In case we reveal that your application to register on the Platform and performance of a training program is made intentionally for the purpose of providing any service or employment to any person and/or entity that may be treated as a competitor of Dreamport and/or Affiliate of Dreamport, we may immediately terminate this Agreement with you, your right to use the Platform will be revoked, and your Account will be closed. We also may initiate any legal or other proceedings or investigation that will be appropriate against you or the respective competitor.

This Section 6.8 (*Training on the Platform in the interest of competitors is prohibited*) applies in addition to Section 13. (*Intellectual Property*) and shall not limit its scope in any part.

For the purposes of this Agreement "**Affiliates**" shall mean a person that directly, or indirectly through one or more intermediaries, owns or controls, is owned or is controlled by, or is under common ownership or control with, another person.

7. PAYMENT ACCOUNT

7.1 Payoneer Account

To be eligible to enter into Service Agreement as provided under the Section 8. *(Service Agreement)*, you, among other things, are required to successfully open and maintain a Payoneer account at payoneer.com (**"Payoneer Account"**) according to the requirements set by Payoneer Inc. and its affiliates ("**Payoneer"**). By signing the Service Agreement, you agree to provide and maintain accurate payment information associated with your Payoneer Account.

Registration of the Payoneer Account is your voluntary decision. You are solely responsible for deciding whether to register the Payoneer Account. You will be required to comply with all terms, conditions, and policies set forth by Payoneer and/or its affiliates in relation to the use of the Payoneer Account. You retain the right, at your sole discretion, to discontinue or refrain from proceeding with the account registration process at any time if you are unwilling or unable to comply with Payoneer's registration requirements.

By choosing to proceed with the registration of a Payoneer Account through the link provided on our website, you hereby expressly consent to the sharing of their personal and/or business data with Payoneer, including but not limited related to your identity, contact information, location. You acknowledge and agree that this consent is freely

given, specific, informed, and unambiguous, in compliance with applicable data protection laws and regulations. You acknowledge and agree that clicking on the link on our website leading to Payoneer Account registration process constitutes an affirmative action indicating your consent to data sharing as outlined herein.

The Payoneer Account is used for processing of all payments due to you under the Service Agreement. All payments due under this Service Agreement shall be processed exclusively through your Payoneer Account, unless provided otherwise by the Service Agreement.

You will be required to maintain the Payoneer Account in good standing throughout duration of the Service Agreement. If you have reasons to believe that your Payoneer Account might be suspended or closed, you shall undertake all reasonable actions to prevent it from happening.

Upon suspension or closure of your Payoneer Account, you shall immediately notify Dreamport about the same. In such case, Dreamport reserves the right to terminate the Service Agreement with immediate effect, and shall pay any and all outstanding payments due to the indicated by you bank account with complete and accurate details necessary for a bank transfer. You shall be entirely liable for all costs and expenses in connection to such bank transfer including, but not limited to, the bank transfer fees, currency conversion fees, SWIFT fees, and any other applicable transaction costs, and shall indemnify Dreamport against the same. Dreamport shall not be held responsible or liable for any delay of making a transfer caused by the reasons beyond Dreamport' s control, including, but not limited to any banking issues. Dreamport shall promptly notify you of the issue in making a transfer upon occurrence of such. If, after all reasonable effort by the parties to process the payment to the provided by you bank account, the issue remains, as notified by Dreamport, you shall provide an alternative bank account to which the payment can be made. Dreamport's obligation to make the payment shall be suspended until complete and accurate details of the bank account/ an alternative bank account are provided by you. Dreamport shall make the outstanding payments due to you within 30 (thirty) calendar days of receipt of the complete and accurate bank details/ and alternative bank account details.

Any fees, charges, commissions, penalties, and other expenses associated with opening, maintaining, or using the Payoneer Account shall be your sole responsibility. Dreamport shall bear no liability for any fees, charges, commissions, penalties, and other expenses incurred as a result of your use or maintenance of the Payoneer Account.

7.2 Alternative Payment Methods

In addition to the Payoneer Account, Dreamport may make available alternative payment platforms or methods as specified in the Service Agreement from time to time ("**Alternative Payment Method**"). Where an Alternative Payment Method is specified in the Service Agreement, all provisions of this Section 7. shall apply equally to such

Alternative Payment Method, with references to the "Payoneer Account" being deemed to refer to the relevant Alternative Payment Method. You shall comply with all terms, conditions, and policies of the relevant Alternative Payment Method provider. Any fees, charges, or expenses associated with an Alternative Payment Method shall be your sole responsibility.

8. SERVICE AGREEMENT

Upon completion of your training program as provided under the Section 6. (*Training*) above, as well as upon successful opening and maintenance of a Payoneer Account as provided under Section 7. *(Payoneer Account)*, we or our Affiliate that seeks to obtain the ITM's services (we or the respective Affiliate further referred to as a "**Client**") and you may consider entering into a contract governing the ITM's services to be performed by the ITM for a Client ("**Service Agreement**").

Execution of a Service Agreement is a voluntary decision of each party. Each party is solely responsible for deciding whether to enter into a Service Agreement. The Client may refuse to enter into a Service Agreement without any explanation for any lawful reason, including supply and demand, cost to maintain data, availability of projects for outsource or other business and internal considerations.

If the parties decide to proceed with execution of the Service Agreement the parties may consider using the standard Service Agreement ("**Standard Agreement**") provided by Dreamport.

Users are solely responsible for deciding whether to use the Standard Agreement, and Dreamport does not assume any responsibility for any consequence of using the Standard Agreement by Users. The Standard Agreement is not intended to and does not (a) constitute legal advice, (b) create an attorney-client relationship, or (c) constitute advertising or a solicitation of any type. You should seek professional advice regarding the execution of the Standard Agreement for your particular needs.

9. TAXES AND BENEFITS

The User/ITM acknowledges and agrees that the User/ITM is solely responsible for: (a) all tax liability associated with payments received from the Client and that the Client will not withhold any taxes from payments to the User/ITM unless mandatorily required under applicable law; (b) obtaining any liability, health, workers' compensation, disability, unemployment, or other insurance needed or required by law, and that the User/ITM is not covered by or eligible for any insurance from the Client; (c) determining and fulfilling the User/ITM's obligations under applicable laws and regulations with respect to invoicing and reporting, collecting, or remitting any applicable taxes or charges; and (d) if outside of the United Arab Emirates, determining if the Client is required by applicable law to withhold any amount of the User/ITM's fees and notifying the Client of any such requirement and indemnifying the Client for any requirement to

pay any withholding amount to the appropriate authorities (including penalties and interest). In the event of an audit of the Client, the User/ITM agrees to promptly cooperate with the Client and provide copies of documents as may be reasonably requested for purposes of such an audit, including but not limited to records showing the User/ITM is engaging in an independent business as represented to the Client.

10. DREAMPORT FEES

Dreamport does not charge Users any fees for the training programs. The access to the Platform and further access to the Training is provided by the Company on a free of charge basis.

11. WARRANTY DISCLAIMER

Dreamport, its Affiliates and contractors make no representation or warranty about the Platform, including that the Platform will be uninterrupted or error-free, and provide access to the Platform including content and information) on an “as is” and “as available” basis. To the maximum extent permitted by applicable law, Dreamport and its Affiliates disclaim any implied or statutory warranty, including any implied warranty of title, accuracy of data, non-infringement, merchantability or fitness for a particular purpose.

12. LIMITATION OF LIABILITY

To the fullest extent permitted by law (and unless Dreamport has entered into a separate written agreement that overrides the Terms of Use), Dreamport, including its affiliates, is not liable, and you agree not to hold us responsible, for any damages or losses arising out of or in connection with the Terms of Use, including, but not limited to: (i) your use of or your inability to use our Platform; (ii) delays or disruptions in our Platform; (iii) viruses or other malicious software obtained by accessing, or linking to, our Platform; (iv) glitches, bugs, errors, or inaccuracies of any kind on our Platform; (v) damage to your hardware device from the use of our Platform; (vi) the content, actions, or inactions of third parties’ use of our Platform; (vii) a suspension or other action taken with respect to your Account; and (viii) your need to modify practices, content, or behavior or your loss of or inability to do business, as a result of changes to the Terms of Use.

Additionally, in no event will Dreamport, our Affiliates, our licensors, or our third-party service providers be liable for any special, consequential, incidental, punitive, exemplary, or indirect costs or damages, including, but not limited to, litigation costs, installation and removal costs, or loss of data, production, profit, reputation, or business opportunities. The liability of Dreamport, our Affiliates, our licensors, and our third-party service providers to any User for any claim arising out of or in connection with this Agreement or the other Terms of Use will not exceed 500 US dollars.

These limitations will apply to any liability, arising from any cause of action whatsoever arising out of or in connection with this Agreement or the other Terms of Use, whether in contract, tort (including negligence), strict liability, or otherwise, even if Dreamport has been advised of the possibility of such costs or damages and even if the limited remedies provided herein fail of their essential purpose. Some jurisdictions do not allow for all of the foregoing exclusions and limitations, so to that extent, some or all of these limitations and exclusions may not apply to you.

13. INTELLECTUAL PROPERTY

Dreamport and, where applicable, Third-Party Content Providers, retain all rights, titles, and interests in and to the Platform, Training content, and improvements thereto, together with any materials, specifications, guidelines, and instructions provided by Dreamport to the User, as well as all Intellectual Property Rights. The User will not remove, copy, distribute, modify, create derivative works based on and otherwise use any content provided to User in or through the Platform or Training.

"**Intellectual Property Rights**" means all patent rights, copyright rights, mask work rights, moral rights, rights of publicity, trademark, trade dress and service mark rights, goodwill, trade secret rights and other intellectual property rights as may now exist or hereafter come into existence, and all applications therefore and registrations, renewals and extensions thereof, in each case, under the laws of any state, country, territory or other jurisdiction.

14. INDEMNIFICATION

You will indemnify, defend, and hold harmless Dreamport, our Affiliates, and our respective directors, officers, employees, representatives, and agents (each an "**Indemnified Party**") for all Indemnified Claims (defined below) and Indemnified Liabilities (defined below) relating to or arising out of: (a) your use of the Platform; (b) any result of your services provided under a Service Agreement or your content related to your use of the Platform; (c) your failure to comply with the Terms of Use; (d) your failure to comply with applicable law; (e) negligence, willful misconduct, or fraud by you; and (f) your violation of any third-party right, including without limitation any right of privacy (unauthorized disclosure, alteration or blocking of personal data of others), publicity rights or Intellectual Property Rights.

"**Indemnified Claim**" means any and all claims, damages, liabilities, costs, losses, and expenses (including attorneys' fees) arising from or relating to any claim, suit, proceeding, demand, or action brought by you or a third party or other user against an Indemnified Party.

"**Indemnified Liability**" means any and all claims, damages, liabilities, costs, losses, and expenses (including reasonable attorneys' fees and all related costs and expenses)

arising from or relating to any claim, suit, proceeding, demand, or action brought by an Indemnified Party against you or a third party or other user.

15. AGREEMENT TERM AND TERMINATION

15.1 Termination

Unless both you and Dreamport expressly agree otherwise in writing, either of us may terminate this Agreement in our sole discretion at any time, without explanation, upon written notice to the other, which will result in the termination of the other Terms of Use as well, except as otherwise provided in this Agreement. You may provide written notice to team@dreamport.me. In the event you properly terminate this Agreement, your right to use the Platform is automatically revoked, and your Account will be closed.

Termination of this Agreement (or attempt to terminate this Agreement) does not necessarily terminate or otherwise impact any Service Agreement.

Without limiting Dreamport's other rights or remedies, we may revoke or limit access to the Platform, deny your registration, or revoke your access to the Platform and refuse to provide access to the Platform to you if: (i) you breach any terms and conditions of this Agreement or any portion of the Terms of Use; (ii) we have reasonable reason to believe that you have provided false or misleading information to us; (iii) we conclude that your actions may cause legal liability for you or others; may be contrary to the interests of the Platform or the User community; or may involve illicit or illegal activity; or (iv) we are required to by law, legal process, or law enforcement. If your Account is temporarily or permanently closed, you may not use the Platform under the same Account or a different Account or re-register for a new Account without Dreamport's prior written consent.

15.2 Account Data on Termination

Once your Account is closed, it is no longer accessible by you; you won't be able to access your Personal Space, training progress and other content placed on the Platform. Dreamport may delete any content stored in your Account, for which Dreamport expressly disclaims any liability.

Dreamport may retain some or all of your Account information as permitted or required by law and the Terms of Use.

15.3 Survival

After this Agreement terminates, the terms of this Agreement and the other Terms of Use that expressly or by their nature contemplate performance after this Agreement terminates or expires will survive and continue in full force and effect. For example, the provisions related to dispute resolution, intellectual property, indemnification, fees, and limitations of liability each contemplate performance or observance after this Agreement

terminates. The termination of this Agreement for any reason will not release you or Dreamport from any obligations incurred prior to termination of this Agreement or other parts of the Terms of Use or that may accrue in relation to any act or omission prior to such termination.

16. DISPUTE RESOLUTION

This Agreement and other Terms of Use as well as your access to the Platform is subject to and governed by the laws and regulations of the Dubai International Financial Centre ("**DIFC**") in the Emirate of Dubai without giving effect to conflicts of law principles thereof. Any dispute regarding this Agreement and other Terms of Use is subject to the exclusive jurisdiction of the DIFC Courts.

17. GENERAL

17.1 Entire Agreement

This Agreement, together with the other Terms of Use, is the only agreement between you and us regarding the use of the Platform and supersedes all prior agreements relating to the Platform.

The exception to this is when parties enter into a Service Agreement, in which case these Terms of Use are superseded to the extent stated in such Service Agreement.

17.2 Modifications; Waiver

Dreamport may amend this Agreement and any of the other agreements that comprise the Terms of Use at any time by posting a revised version on the Site. Dreamport will provide reasonable advance notice of any amendment that includes a change to the terms of the Terms of Use that materially reduces your rights or increases your responsibilities ("**Substantial Change**"), by posting the updated Terms of Use on the Site and providing notice on the Site or by email. Dreamport may not provide any advance notice for changes that do not constitute a Substantial Change. Any revisions to the Terms of Use will take effect on the noted effective date.

Our failure to act with respect to a breach by you or others does not waive our right to act with respect to subsequent or similar breaches. We do not guarantee we will take action against all breaches of this User Agreement.

17.3 Assignability

These Terms of Use and any rights or obligations hereunder may not be transferred or assigned by you without prior written consent by Dreamport, which can be requested via email or letter at the above addresses. Any other attempted transfer or assignment will be null and void.

17.4 Severability; Interpretation

If any provision of this Agreement is invalid or unenforceable under applicable law, then it will be changed and interpreted to accomplish the objectives of such provision to the greatest extent possible under applicable law, and the remaining provisions of this Agreement will continue in full force and effect. To the extent any provision of this Agreement or the other Terms of Use is held illegal, invalid, or unenforceable in whole or in part under applicable law, such provision or such portion thereof will be ineffective as to the jurisdiction in which it is illegal, invalid, or unenforceable to the extent of its illegality, invalidity, or unenforceability and will be deemed modified to the extent necessary to conform to applicable law so as to give the maximum effect to the intent of the parties. The illegality, invalidity, or unenforceability of such provision in one jurisdiction will not in any way affect the legality, validity, or enforceability of that or any other provision in any other jurisdiction.

17.5 Force Majeure

The parties to this Agreement will not be responsible for any delay or failure to perform any obligation under this Agreement for a reasonable period due to labor disturbances, accidents, fires, floods, pandemics, telecommunications or Internet failures, strikes, wars, riots, rebellions, terrorism, blockades, acts of government, governmental requirements and regulations or restrictions imposed by law or any other similar event beyond the parties' reasonable control.

17.6 Prevailing Language

The English language version of the Terms of Use will be controlling in all respects and will prevail in case of any inconsistencies with translated versions, if any.

18. COMPLIANCE WITH LOCAL REGULATIONS

18.1 Compliance with local rules

Dreamport cannot guarantee or provide any representations that the Platform or Site are appropriate or available for use outside of DIFC. Those who access or use the Site from other jurisdictions do so at their own risk and are entirely responsible for compliance with all applicable laws and regulations.

In order to access or use the Site, you must and hereby represent that you are not a citizen or resident of a geographic area in which access to or use of the Site or Platform is prohibited by applicable law, decree, regulation, treaty, or administrative act. You agree that if your country of residence or other circumstances change such that the above representations are no longer accurate, that you will immediately cease using the

Site and/or Platform and your license to use the Site and/or the Platform will be immediately revoked.

18.2 Requirement to register as Site User and/or ITM

Please note that it will be your responsibility to check whether your engagement as User/ITM in future requires any additional certification, registration, or other authorization from a local authority at place of your location. We would recommend you check whether such requirements are applicable to you in advance.

19. CONSENT TO USE ELECTRONIC COMMUNICATIONS

You consent to receive communications from us electronically. We will communicate with you by email or by posting notices on the Site. You agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing.